

Customer Care Register Features by Company

	Free meter move for consumers with disabilities or who are of pensionable age on request	Password schemes for home visits	Nominated person to look after account	Information in alternative formats	Special controls & adaption for appliances and meters	Home appointments on request	Free gas safety check or boiler service	Arrange meter reading on request
Power NI 0844 545 7855	✓	✓	✓	✓	✓	✗	N/A	✓
SSE Airtricity Electricity 0345 601 9093	✓	✓	✓	✓	✓	✗	N/A	✓
Budget Energy 0800 012 1177	✓	✓	✓	✓	✓	✗	N/A	✓
Electric Ireland 0800 056 9914	✓	✓	✓	✓	✓	✗	N/A	✓
Click Energy 0800 107 0732	✓	✓	✓	✓	✓	✗	N/A	✓
Bright Energy 028 9544 2290	✓	✓	✓	✓	✓	✗	N/A	✓
Firmus Energy 0800 032 4567	✓	✓	✓	✓	✓	✓	✓	✓
SSE Airtricity Gas 0345 601 9093	✓	✓	✓	✓	✓	✓	✓	✓
NI Water 0345 744 0088	✓	✓	✓	✓	✓	✓	N/A	✓