



Types of scam mail:

- Lottery/competition scams
- Clairvoyants
- Fake tax letters/pensions/investments
- Miracle cures
- Romance letters



How to Spot Scam Mail

5 March 2018

Der¹ Mr Smith

Congratulations! You have been selected to win £10,000² from the lottery!³

Send £10 to claim your £10,000!⁴

Send your name, address and bank details⁵ to PO Box 12234⁶ to win by 8 March!⁷

Sshhh it's a surprise – don't tell friends or family.⁸

Yours sincerely,

Mr Jones⁹
Win.com

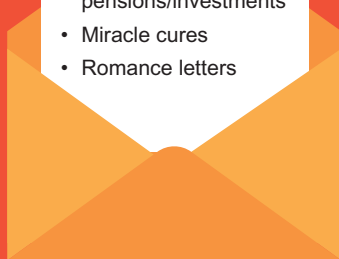
Scam Mail Checklist

- 1 Bad spelling
- 2 Prize is too good to be true
- 3 Have you entered the competition?
- 4 Asks you to send money to claim your prize
- 5 Asks for personal details
- 6 Uses a general address like a PO Box
- 7 Puts you under pressure to reply quickly
- 8 Asks you to keep it a secret
- 9 Have you heard of the company?
- 10 Watermarks like win, barcodes, seals or codes are often used by scammers.



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Reporting Scam Mail

Scam mail is only sent to take money from you. It is very important to always be scam aware.

- Never send money or personal or banking details to anyone you don't know personally.
- Ask family and friends or take legal advice before agreeing to an offer or sending money.
- Do not be embarrassed to report a scam – scammers target everyone so help us stop scam mail.

The most important thing to do is to report it.

If you think you've received scam mail, report it to:

Consumerline
Tel: 0300 123 6262

Action Fraud
Tel: 0300 123 2040

Royal Mail
Tel: 0800 0113 466

scam test

Seems too good to be true

Contacted out of the blue

Asks for personal details

Money is requested