

Our leadership team

Meet our Chief Executive and leadership team.

The Consumer Council for Northern Ireland is led by its Chief Executive, supported by a leadership team responsible for our statutory and non-statutory portfolios of work.

They are accountable to the Board, made up of a non-executive Chairperson, nine non-executive members and the Chief Executive. The Board is responsible for the overall strategic direction of the organisation and ensuring that it meets its legal obligations.

Chief Executive



Noyona Chundur

Chief Executive

Noyona Chundur has been Chief Executive of the Consumer Council for Northern Ireland since January 2021. Noyona was awarded Public Sector Director of the Year at the 2023 Institute of Director Awards.

[Read more about Noyona Chundur](#)

Noyona is a Chartered Director through the Institute of Directors, non-executive Director for Progressive Building Society, a Council Member for the Northern Ireland Chamber of Commerce and Industry and is Chair of the Cathedral Quarter Arts Festival.

Noyona is a former Board Member of the Consumer Council and was Chair of the Audit and Risk Assurance Committee prior to becoming Chief Executive. Noyona

previously held the role of Head of Campaigns and Digital Solutions at Invest Northern Ireland where she led their communications strategy for Northern Ireland, winning multiple internationally recognised awards for marketing and digital innovation.

Director team



Sean Breen

Director

Sean Breen is Director of Financial and Postal Services, responsible for leading work in financial inclusion and postal services policy in Northern Ireland.

[Read more about Sean Breen](#)

Sean has 16 years' experience in the Youth and Community sector, having led a range of frontline services across North Belfast. Sean has held various roles in the

Consumer Council since joining in 2021, including Senior Education Officer and Head of Financial Services.

Sean holds a BSC Hons Degree in Community Youth Work, Postgraduate Certificate in Autism Spectrum Disorders and a MSC Counselling Skills and Therapeutic Communication and is currently a voluntary board member of the YEHA Project.



Scott Kennerley

Director

Scott Kennerley is the Director of Consumer Empowerment, responsible for strategic leadership of consumer research, complaints investigations, communication and outreach.

Read more about Scott Kennerley

Before joining the Consumer Council in 2010, Scott managed debt advice services for Citizens Advice Northern Ireland. He has had various roles in financial services

including mental health money advice, providing support and representation to clients with enduring mental health conditions, and a regulated financial adviser. Scott also serves as the Consumer Council Data Protection Officer.

- **Karen Smyth**

Director

Karen Smyth is the Director of Infrastructure and Sustainability, responsible for the strategic leadership of energy, water, and transport policy.

[Read more about Karen Smyth](#)

Before joining the Consumer Council, Karen worked for the Northern Ireland Local Government Association for over 20 years, most recently as Head of Policy and Governance. She was responsible for leading the development and implementation of NILGA's policy and governance frameworks, establishing NILGA's policy priorities and delivering on representation and lobbying activity with a focus on strategic impact. Karen has a background in consumer protection, having worked for some time as a local government Environmental Health Officer.

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Anne-Marie Murphy

Director

Anne-Marie Murphy is Director of Strategy and Emerging markets, responsible for leading work in consumer issues about EU Exit, cost of living, food affordability, accessibility and emerging markets.

[Read more about Anne-Marie Murphy](#)

Anne-Marie previously worked in Invest NI in the areas of EU Exit, Internal Communications and oversaw the delivery of customer surveying and multiple international investment events.

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William Warke

Director

William Warke is Director of Corporate Services, responsible for human resources, finance, facilities and transformation and change.

[Read more about William Warke](#)

William has held various roles in both the public and private sectors as Head of HR in Education, Head of Transformation & Change with an NHS Trust and Director of HR for AssetCo PLC and retains a consulting background. William is a graduate of Ulster University in Business Studies and is a Chartered Member of the Chartered Institute of Personnel & Development.