

# Outreach and education

---

Information about our outreach and education work across Northern Ireland.

We have reached thousands of consumers across Northern Ireland to provide information and advice face-to-face on a variety of topics.

## **Talks and presentations**

We provide outreach services for organisations and local businesses across Northern Ireland. We can come to you and your service users, in a way that suits you (either face-to-face or online) to talk about our information, services, and advice. We are here to help you.

If you are a community, charitable or voluntary group, advice organisation, or business in Northern Ireland and think your service users or colleagues would benefit from hearing from the Consumer Council, we would be delighted to help.

We offer a wide range of free talks and presentations to suit the needs of you and your service users, including:

- How the Consumer Council can help you – an overview of our complaint investigation service
- Information and advice on saving on household bills including ways to reduce your energy bills or reduce your food costs
- Consumer rights when traveling or shopping
- Financial services and illegal money lending
- Scams

## **Resources**

We offer a variety of printed resources to educate consumers on a range of topics including:

- Consumer rights
- Household budgeting
- Electricity, oil and gas information
- Ways to keep your home warmer

We welcome the opportunity to share our printed information with consumers, so please get in touch with us if you'd like to distribute these.

## **Education programmes**

We are proud to have worked with organisations across Northern Ireland including the [Council for the Curriculum, Examinations & Assessment](#) (CCEA) on the development of education programmes for young people.

Education projects:

- **Keeping our money safe** - We worked with CCEA to develop educational material to improve pupil's knowledge and understanding of handling money, making better choices and safe ways to pay for things they want. [View the Key Stage 2 material here.](#)
- **Scams** - We worked with CCEA, on behalf of the Scamwise NI partnership to develop education material on how pupils and their families can protect themselves from scams. [View the Key Stage 2, 3, and 4 materials here.](#)



## **Book a talk or order resources**

If you are interested in outreach opportunities or would like to enquire about resources, call us on 028 9025 1600 or use our online contact form.

[Contact us online](#)

## **Terms and Conditions for Supply of Advice Services**

You can read the terms and conditions that apply when we deliver advice services to you through a talk or presentation.

[Terms and Conditions for Supply of Advice Services.](#)