

## Understanding your gas bill

### Sample gas bill



① Account Number: 123456  
② Meter Point Ref No: 7891011  
③ Energy Factor: 11.25

④ Billing Address

Mr. Sample  
Sample Street  
Sample Town  
County Sample

⑤ Supply Address

Sample Street  
Sample Town  
County Sample

## Summary of bill

⑥ Payments since last statement

Balance forward	£200.00
Payments received	£100.00
Amount due before this bill	£100.00

⑦ Billing period: 15/05/15 to 19/08/15

⑧ Meter Number	⑨ Previous	⑩ Present	⑪ Units	⑫ kWh
1234 5678m	250m <sup>3</sup> (E)	868m <sup>3</sup> (A)	618m <sup>3</sup>	6953

⑬ 500kWh at 4.974 pence per kWh	£24.87
6453kWh at 3.31 pence per kWh	£213.59

⑭ VAT @ 5%	£11.92
⑮ Amount for this period	£250.38

⑯ **TOTAL AMOUNT DUE £350.38**

## Understanding your gas bill

- 1 Account Number**  
This is your unique identification number.
- 2 Meter Point Reference Number**  
This number is used to identify the property that has the supply.
- 3 Energy Factor**  
This is the number of kilowatt hours (kWh) in each cubic metre (m<sup>3</sup>) of gas supplied to you. This will vary as it is based on a daily average.
- 4 Billing Address**  
The name and address to which bills are sent.
- 5 Supply Address**  
This is the address that receives the actual supply.
- 6 Payments since last statement**  
A record of your previous bill amount, any payments received and any balance outstanding carried over to your current bill. "CR" indicates a credit amount.
- 7 Billing period**  
This highlights the dates that the current bill covers.
- 8 Meter Serial Number**  
All meters have a unique serial number and this should match the number displayed on bill.
- 9 Previous Reading**  
The meter reading that was used to calculate your last bill. Abbreviations indicate the type of reading; (A) Actual reading (C) Customer provided reading & (E) Estimated reading.
- 10 Present Reading**  
The most recent meter reading that will be used to calculate this bill.
- 11 Units Used**  
The number of units used between the previous and current meter readings.
- 12 kWh (Kilowatt Hours)**  
Units used are measured in cubic metres (m<sup>3</sup>) then multiplied by the energy factor in order to convert to kWh. Gas is billed in pence per kWh.
- 13 Tariff Price**  
Gas is billed in pence per kWh. It is normally charged at a higher for the first 2000 kWh then a reduced rate thereafter. This is calculated pro-rata on a quarterly bill.
- 14 Value Added Tax (VAT)**  
VAT is payable on energy bills and is 5% for domestic customers.
- 15 Amount for this period**  
This is the total amount for the billing period including units used and any other costs.
- 16 Total amount due**  
This is the total amount for this billing period and inclusive of any amount carried over from the last billing period. This amount is due for payment.